



Yuma Regional Communications System Council

Yuma Regional Communications System - Council Meeting of June 3, 2021

Item 1 – Call to Order and Introductions

Chairman Leon Wilmot called the meeting to order

Council Members in attendance included:

Leon Wilmot, Yuma County Sheriff Eddie Carrera, Project Manager YRCS

Mark Rivera, Wellton Fire Joe Jenkins, Cocopah Police

Tony Badilla, Yuma County Em Mgmt

Louie Carlos, SCFD Proxy

Guests in Attendance:

Maribel Villafana, La Pax Cnty 911 PSAP Mngr

Joe Rivera Mario Rosas

Steve Legos, YPD

Karla Young, YRCS

Angel Ramirez, SLFD

Captain Rod Hamilton, YPD Proxy

Araceli Juarez, Somerton PD Steve Irr, City of Yuma Fire

Richard Jessup, San Luis Police

David Rodriguez Wellton PD

Stephen Suho, Arizona Western College

Rifle Orduno, YRCS

Lazaro Guerrero

DUE TO TECHNICAL DIFFICULTIES

THE FIRST FEW MINUTES OF THE MEETING ARE NOT AVAILABLE AND ROLL CALL MAY BE INCOMPLETE

Item 2 — Minutes of the January 28, 2021 YRCS Quarterly Meeting

Sheriff Leon Wilmot

<u>Item 3 – YRCS FY20-21 Quarter 3 Aging Report Status</u>

Karla Young

<u>Item 4 — YRCS Quarterly Updates of Activities</u>

Eddie Carrera

YRCS Financial Report

YRCS FY 20-21 Surplus / Deficit Summary 3rd Quarter:

Radio System, PS Software System, 911 Administration, and Summary

Refer to the meeting packet for the income and expense totals for the Radio System, PS Software System, and 911 Administration information.

YRCS FY 20-21 Quarterly Billing:

Billing for radio parts used and factory radio repairs went out 1st week of April 2021 for all agencies.

YRCS Radio Stats

YRCS Stats: Radios on the System:

- YRCS 2659 radios (increase of 0)
- DPS/ADOT 6135 radios (increase of 0)
- Interop 1106 radios (increase of 0)
- Total Radios: 9900 with a capacity of 10,000

New YRCS Users for this quarter:

No new users

YRCS Activities

Motorola On-Site:

Motorola came onsite for inventory of Master Site on January 4th.

SWBCWG Virtual Meeting:

- Attended quarterly SWBCWG virtual meeting on January 21st.
- State of California gave an update for the state level.
- Waiting on the interface for Border Patrol

OPSG Discussion February/March:

• The grant money of \$500,000.00 was going to be used for the first year costs of the actual upgrade. Chairman Wilmot: With this being a city applied grant, are they working with AZDHS? Eddie Carrera: Yes, we are working directly with them. The extension is not the issue, it's because we already executed and the equipment is already here, are they going to not allow us to use the grand fund because I did not get the modification authorized beforehand. The equipment did not change; it just went from a lease to a purchase.

GYEDC Regional Broadband Project:

• This project is still 2 years out.

Meeting with DPS and Motorola – YRCS Radio Upgrade:

Several meetings with DPS and Motorola.

PSSS Meetings:

Multiple meeting held with City of Yuma and South County agencies build teams.

YRCS Radio Projects

Projects Completed:

• None – But the tower that was being worked on for the Public Safety Training Center is complete and up in the air. It was finished late May.

Projects in Process:

- Annual preventive maintenance.
- 4E PS Training Facility Tower is completed
- CBSCN Cross Border Communication with C\$ for SLPD is still ongoing with no start date. At this time, there is still some debate on MOU's. The MOU cannot go to legal until we receive the final version from Border Patrol.

Projects on Hold:

Microwave Radio Enhancements – Using the reallocated MNI microwave radios 6E to YCPW EOC (COY-YRCS).

Eddie Carrera: Asked Tony if he had any money this year.

Steve Irr: Yes, he has sent emails that they were good to go, but no response.

Eddie Carrera: It has to be done by June 30th.

Steve Irr: Yes.

Eddie will coordinate the tower crew.

- LPSO Salome Tower Site Relocation Construction to start on the actual foundation, but no news yet.
- MLFD Tower and MLFD RF Site There is no progress. There is a new Chief and he was unaware of these.

YRCS PSSS Projects

Projects Completed:

None

Projects in Process:

PSSS Enterprise CAD Upgrade.

• FY2019 SHSGP Grant, "Establish a Cyber Security Program for City of Yuma – YRCS". This program will be expanded to allow for more licenses for the system users.

Projects on Hold:

Brazos E-Ticketing IOS Modification for SLPD.
 Richard Jessup: The printers are on order and the phone system is being switched to AT&T. He will keep Eddie updated.

YRCS 911 Projects

Project in Process:

Heather was not in attendance

Item 5 — Radio System Upgrade Update

Eddie Carrera

Radio System Upgrade

Status:

- On May 12, 2021, at 0300 hrs. they actually cut the system over from the old 2014 to the new 2020. One of the things that Eddie found out was that the new equipment **is** compatible with the new release.
- On May 13th there was supposed to be a 5 minute test for the entire system but it turned out to be 5 seconds. The transition was very clean. Overall, there was a total outage of only 15 seconds.
- The console replacement was not as smooth as we wanted, but it was completed and operating fine. Eddie is seeking compensation for the time wasted initially.
- The contract is a 10-year contract that allows us to upgrade every two years. Eddie suggested we go to year 4 for the upgrade.

Schedule of Activities graphs were reviewed.

<u>Item 6 – Public Safety Software System Upgrade Update</u>

<u>Item 7 – PSSS Contract Expires end of FY23 Renew / Replace</u>

Eddie Carrera

- The Budget and Expenditures was discussed, please refer to your packet.
- PSSS Upgrade Progress was discussed

Tyler PSSS Contract 6yr dated 2018

Background:

- Some agencies are not completely happy with Tyler. Eddie explained we have a 6-year contract, we are in the middle of the contract, and right now, if some are serious about looking at another vendor, this is the perfect timing to do that because it is a 2-year process. Two things; Do you really want to consider another vendor, and are you willing to entertain a cloud solution.
- On October 23rd, the support for the main hardware stops, so after May 23rd there is no vendor support.
- Enterprise Records is not going to be available for us until 2023. When we go to Enterprise Records, the requirement is we will have to buy new hardware and licenses. This could be a \$800.000.00 investment in 2023.
- Tyler is working on a solution for cloud. If we go with the cloud service we do not have to buy any hardware, just have internet access to the cloud. For dispatch, if we lose connection to the cloud, dispatch will go down.
- Two new vendors have reached out to us and we have had some preliminary discussions, and they want to do some demos for us to look at, and they do offer a cloud solution.
- Eddie Carrera: Is looking at another vendor, something the council wants to do or should we stay where we are?
- Eddie had a conversation with Tyler about the maintenance agreement. At the end of FY 2023, our maintenance will be \$410,000.00. One thing Tyler mentioned was at the end of this year they will give us another 5-year contract with the 4% annual increase on it. To go to a new vendor, they would have to come down on their annual subscription cost for it to make sense.
- Louie Carlos: It is smart to start shopping around, but some of the vendors are Police only, and their products are focused on Police. Therefore, our Mark43 is using third party and not dealing with the fire side at all. The concern is it might come down on the CAD side of things, but on the records side, the cost will increase.
- Captain Hamilton sitting in for Chief Smith: During a recent Command Staff meeting, we discussed that there was

only 2-years left with Tyler, and whether or not YPD was interested in looking at other products. The consensus was that it would be prudent to be open to another product.

- Joe Jenkins: Is in support of looking at other vendors.
- Unknown San Luis: Agrees now is the time to start looking at new vendors.
- Araceli Juarez: Agrees also.
- Chairman Wilmot: Agrees we should look at what options are out there, we just need to make sure we do not run into issues like before.
- Steve Irr: Open to looking at new vendors.
- Eddie will contact the vendors to look at their demos with no quarantee commitment. All in agreement.

<u>Item 8 – New Interoperability Talk Group Request</u>

Mark Rivera

- Eddie Carrera: To refresh, the Talk Group EMS is available to both Law Enforcement, Fire and EMS, and it was to be
 used to talk to ambulances to get the ETA and location, as well to coordinate the arrival of the ambulances on scene,
 and then get off the channel. There has been four or five complaints over the past year over the misuse of the actual
 Talk Group. In some instances it was prohibiting another agency from using it due to it being used for other than it
 was designed for.
- When Martinez Lake Fire came onboard, they actually had a petition to get an EMS North channel to be used strictly for the car accidents in that area. The Fire Chief was to petition to the YRCS Counsel, but he is no longer there and it never happened. Therefore, Chief Rivera of Wellton Fire is petitioning the creation of the EMS North.
- Mark Rivera: The EMS channel is designed to relay the information necessary then get off the channel. Mark and Eddie have talked about making the EMS North a reality, but there needs to be further training on the correct uses of the EMS channel.
- Eddie Carrera: As far as the impact to the agencies, it just means we have to reprogram all your radios, which is not a big deal. Since we have to do maintenance soon, it is the perfect opportunity to make those changes if everyone agrees.
- Chairman Wilmot: Is there any cost to this?
- Eddie Carrera: No cost, just the time to reprogram.
- Mark Rivera: All we are doing is dropping the Winterhaven channel and just calling it EMS North.
- Eddie Carrera: The only other impact would be for those agencies that have it on their top bank, if you don't have a blank one, you have to sacrifice another one if you want the EMS North on your "A" bank. A tabletop exercise between law enforcement and fire would be very beneficial so everyone is on the same page.
- Louie Carlos: If it is a need and we have the top group available, we might be able to change it. However, we need to remind that since we have a high turnover rate and new personnel operating, it would be good if all agencies were to give out the field-operating guide to their personnel. That way they become familiar with who is supposed to be on what top group, and that would alleviate many of these issues. There needs to be a test to make sure everyone knows what they are doing, and if everyone is doing it correctly, maybe we can get rid of the monthly roll-call.
- Chairman Wilmot: When will the upgrades for the radios be started?
- Eddie Carrera: Around August.
- Eddie Carrera called for a motion to drop the Winterhaven channel and put the EMS North is put in its place. Motion made by Mark Rivera, seconded by Louie Carlos. Call for a vote, motion passed.

<u>Item 9 – Call to the Public</u>

- Chairman Wilmot: What is the status with Motorola and the radios?
- Eddie Carrera: The XTS series line is completely out of support. Those radios need to be replaced with the new IPX's. For the time being, if you have a radio that breaks, use the ones you have spare for replacement or parts to repair.

Item 10 – Adjourn

Chairman Wilmot called for a motion to adjourn. Motion made by Louie C, seconded by Mark Rivera, meeting adjourned.